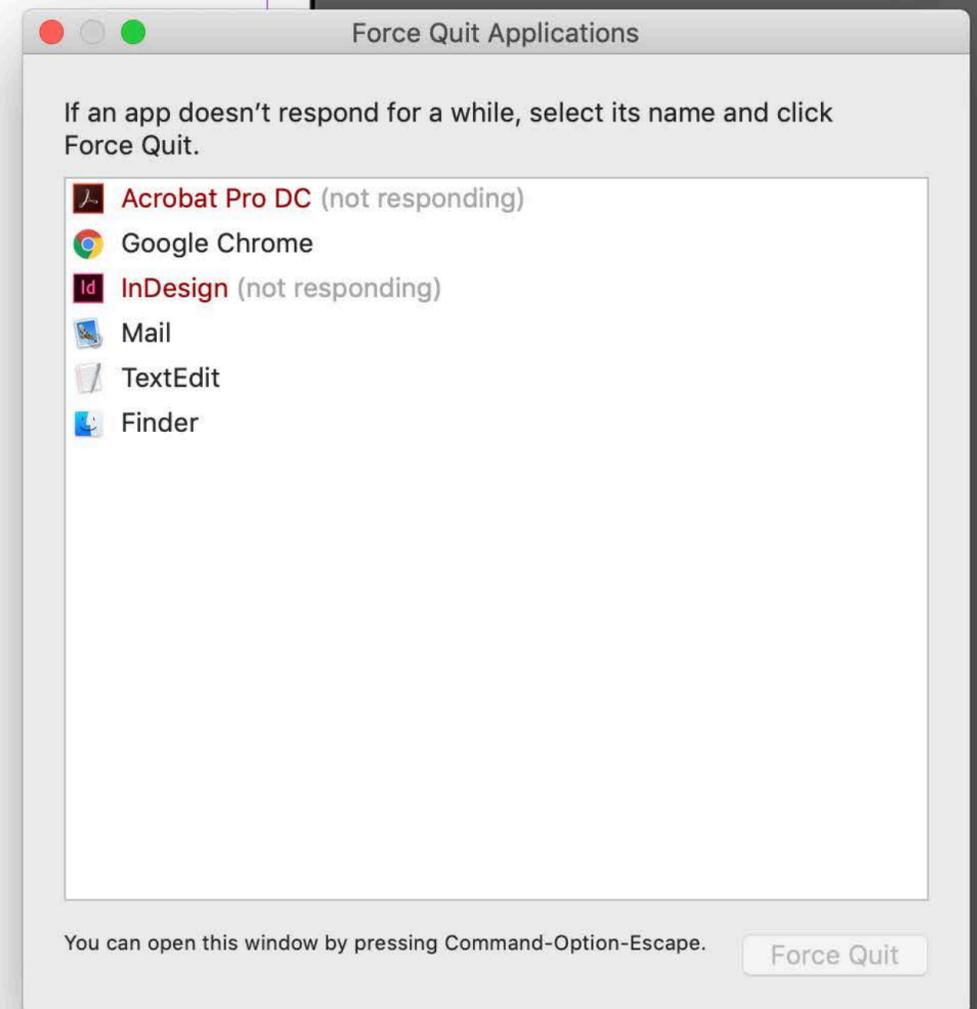


Adobe crash test



**You quit Acrobat Pro DC because of a problem.**

Click "Send to Apple" to submit the report to Apple. This information is collected anonymously.

▼ Comments

Provide any steps necessary to reproduce the problem.

Problem Details and System Configuration

```

Date/Time:      2019-10-28 16:02:31 +0000
End time:       2019-10-28 16:02:35 +0000
OS Version:     Mac OS X 10.14.6 (Build 18G103)
Architecture:  x86_64h
Report Version: 28

Data Source:    Stackshots
Shared Cache:   0x1a645000 2A8A60B4-AFD2-3776-8012-AA8D9EAA12C0

Command:        AdobeAcrobat
Path:           /Applications/Adobe Acrobat DC/Adobe Acrobat.app/Contents/MacOS/AdobeAcrobat
Identifier:     com.adobe.Acrobat.Pro
Version:        19.021.20049 (19.021.20049)
Parent:         launchd [1]
PID:           6805

Event:          hang
Duration:       4.50s (process was unresponsive for 48 seconds before sampling)
Steps:         45 (100ms sampling interval)

Hardware model: iMac15,1
Active cpus:    4

Time Awake Since Boot: 18000s

Fan speed:      1202 rpm
Network mount:  (afpfs) blocking threads 6681, 12859, 754048, 780079, 791177

```

```

-----
Timeline format: stacks are sorted chronologically
Use -i and -heavy to re-report with count sorting
-----

```

Heaviest stack for the main thread of the target process:

```

45 start + 1 (libdyld.dylib + 91093) [0x7fff71f503d5]
45 main + 86 (AdobeAcrobat + 3903) [0x108ce1f3f]
45 ??? (<F98BCA30-958E-31A3-A84E-E986B551A009> + 31732) [0x108cf2bf4]
45 ??? (<F98BCA30-958E-31A3-A84E-E986B551A009> + 37749) [0x108cf4375]
45 -[NSApplication run] + 699 (AppKit + 79240) [0x7fff435e9588]
45 -[NSApplication(NSEvent) _nextEventMatchingEventMask:untilDate:inMode:dequeue:] + 1361 (AppKit + 103531) [0x7fff435ef46b]
45 _DPSNextEvent + 1935 (AppKit + 109213) [0x7fff435f0a9d]
45 AEProcessAppleEvent + 54 (HIToolbox + 84151) [0x7fff452618b7]
45 aeProcessAppleEvent + 414 (AE + 35585) [0x7fff4721eb01]
45 dispatchEventAndSendReply(AEDesc const*, AEDesc*) + 41 (AE + 35881) [0x7fff4721ec29]
45 aeDispatchAppleEvent(AEDesc const*, AEDesc*, unsigned int, unsigned char*) + 1815 (AE + 37783) [0x7fff4721f397]
45 _NSAppleEventManagerGenericHandler + 102 (Foundation + 374141) [0x7fff4829d57d]
45 -[NSAppleEventManager dispatchRawAppleEvent:withRawReply:handlerRefCon:] + 286 (Foundation + 374528) [0x7fff4829d700]
45 -[NSApplication(NSAppleEventHandling) _handleCoreEvent:withReplyEvent:] + 764 (AppKit + 124647) [0x7fff4392793d]
45 -[NSApplication(NSAppleEventHandling) _handleAEOpenDocumentsForURLs:] + 228 (AppKit + 3479869) [0x7fff4392793d]
45 _69-[NSApplication(NSAppleEventHandling) _handleAEOpenDocumentsForURLs:]_block_invoke + 886 (AppKit + 3480894) [0x7fff43927d3e]
45 -[NSApplication(NSAppleEventHandling) _openURLs:withCompletionHandler:] + 998 (AppKit + 5152848) [0x7fff43ac0050]
45 withWindowOrderingObserverHeuristic + 455 (AppKit + 5153668) [0x7fff43ac0384]
45 ??? (<F98BCA30-958E-31A3-A84E-E986B551A009> + 41355) [0x108cf518b]
45 ??? (<F98BCA30-958E-31A3-A84E-E986B551A009> + 517326) [0x108d694ce]
45 ??? (<F98BCA30-958E-31A3-A84E-E986B551A009> + 519151) [0x108d69bef]
45 ??? (<F98BCA30-958E-31A3-A84E-E986B551A009> + 519645) [0x108d69ddd]
45 ??? (<F98BCA30-958E-31A3-A84E-E986B551A009> + 519842) [0x108d69ea2]
45 ??? (<F98BCA30-958E-31A3-A84E-E986B551A009> + 520113) [0x108d69fb1]
45 ??? (<F98BCA30-958E-31A3-A84E-E986B551A009> + 520600) [0x108d6a198]
45 ??? (<F98BCA30-958E-31A3-A84E-E986B551A009> + 521311) [0x108d6a45f]
45 +[NSFileAttributes _attributesAtPath:partialReturn:filterResourceFork:error:] + 366 (Foundation + 199844) [0x7fff48272ca4]
45 listxattr + 10 (libsystem_kernel.dylib + 19110) [0x7fff72088aa6]
*45 hndl_unix_scall64 + 22 (kernel + 1426182) [0xffffffff800035c306]
*45 unix_syscall64 + 637 (kernel + 8103405) [0xffffffff80009ba5ed]
*45 listxattr + 403 (kernel + 4311763) [0xffffffff800061cad3]
*45 vn_listxattr + 324 (kernel + 4359092) [0xffffffff80006283b4]
*45 afpfs_vnop_listxattr + 566 (afpfs + 178556) [0xffffffff7f8621f97c]
*45 ListExtendedAttributes + 340 (afpfs + 79979) [0xffffffff7f8620786b]

```

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▼ Comments

Provide any steps necessary to reproduce the problem.

Problem Details and System Configuration

```

*45 msleep + 98 (kernel + 7180034) [0xffffffff80008d8958]
*45 ??? (kernel + 7178584) [0xffffffff80008d8958]
*45 lck_mtx_sleep_deadline + 155 (kernel + 1829963) [0xffffffff80003bec4b]
*45 thread_block_reason + 175 (kernel + 1880671) [0xffffffff80003cb25f]
*45 ??? (kernel + 1887161) [0xffffffff80003ccb9]
*45 machine_switch_context + 195 (kernel + 2976211) [0xffffffff80004d69d3]

Process:      AdobeAcrobat [6805]
UUID:        B0E5A575-1F00-3838-8534-139840444702
Path:        /Applications/Adobe Acrobat DC/Adobe Acrobat.app/Contents/MacOS/AdobeAcrobat
Architecture: x86_64
Parent:      launchd [1]
UID:         501
Footprint:   148.23 MB
Start time:  2019-10-28 16:02:31 +0000
End time:    2019-10-28 16:02:35 +0000
Num samples: 45 (1-45)
CPU Time:    0.005s (12.2M cycles, 2.8M instructions, 4.34c/i)
Note:        Unresponsive for 48 seconds before sampling
Note:        2 idle work queue threads omitted

Thread 0xb8180      DispatchQueue 1      45 samples (1-45)      priority 31-46 (base 31-46)
<thread QoS user interactive (requested user interactive), process unclamped, process received importance donation from WindowServer
[142], IO tier 0, priority 46 (46), Thread becomes blocked by network mount (afpfs)>
 45 start + 1 (libdyld.dylib + 91093) [0x7fff71f503d5] 1-45
   45 main + 86 (AdobeAcrobat + 3903) [0x108ce1f3f] 1-45
    45 ??? (<F98BCA30-958E-31A3-A84E-E986B551A009> + 31732) [0x108cf2bf4] 1-45
     45 ??? (<F98BCA30-958E-31A3-A84E-E986B551A009> + 37749) [0x108cf4375] 1-45
      45 -[NSApplication run] + 699 (AppKit + 79240) [0x7fff435e9588] 1-45
       45 -[NSApplication(NSEvent) _nextEventMatchingEventMask:untilDate:inMode:dequeue:] + 1361 (AppKit + 103531)
[0x7fff435ef46b] 1-45
        45 _DPSNextEvent + 1935 (AppKit + 109213) [0x7fff435f0a9d] 1-45
         45 AEProcessAppleEvent + 54 (HIToolbox + 84151) [0x7fff452618b7] 1-45
          45 aeProcessAppleEvent + 414 (AE + 35585) [0x7fff4721eb01] 1-45
           45 dispatchEventAndSendReply(AEDesc const*, AEDesc*) + 41 (AE + 35881) [0x7fff4721ec29] 1-45
            45 aeDispatchAppleEvent(AEDesc const*, AEDesc*, unsigned int, unsigned char*) + 1815 (AE + 37783)
[0x7fff4721f397] 1-45
             45 _NSAppleEventManagerGenericHandler + 102 (Foundation + 374141) [0x7fff4829d57d] 1-45
              45 -[NSAppleEventManager dispatchRawAppleEvent:withRawReply:handlerRefCon:] + 286 (Foundation + 374528)
[0x7fff4829d700] 1-45
               45 -[NSApplication(NSAppleEventHandling) _handleCoreEvent:withReplyEvent:] + 764 (AppKit + 124647)
[0x7fff435f46e7] 1-45
                45 -[NSApplication(NSAppleEventHandling) _handleAEOpenDocumentsForURLs:] + 228 (AppKit + 3479869)
[0x7fff4392793d] 1-45
                 45 __69-[NSApplication(NSAppleEventHandling) _handleAEOpenDocumentsForURLs:]_block_invoke + 886 (AppKit
+ 3480894) [0x7fff43927d3e] 1-45
                  45 -[NSApplication(NSAppleEventHandling) _openURLs:withCompletionHandler:] + 998 (AppKit + 5152848)
[0x7fff43ac0050] 1-45
                   45 withWindowOrderingObserverHeuristic + 455 (AppKit + 5153668) [0x7fff43ac0384] 1-45
                    45 ??? (<F98BCA30-958E-31A3-A84E-E986B551A009> + 41355) [0x108cf518b] 1-45
                     45 ??? (<F98BCA30-958E-31A3-A84E-E986B551A009> + 517326) [0x108d694ce] 1-45
                      45 ??? (<F98BCA30-958E-31A3-A84E-E986B551A009> + 519151) [0x108d69bef] 1-45
                       45 ??? (<F98BCA30-958E-31A3-A84E-E986B551A009> + 519645) [0x108d69ddd] 1-45
                        45 ??? (<F98BCA30-958E-31A3-A84E-E986B551A009> + 519842) [0x108d69ea2] 1-45
                         45 ??? (<F98BCA30-958E-31A3-A84E-E986B551A009> + 520113) [0x108d69fb1] 1-45
                          45 ??? (<F98BCA30-958E-31A3-A84E-E986B551A009> + 520600) [0x108d6a198] 1-45
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                             45 listxattr + 10 (libsystem_kernel.dylib + 19110) [0x7fff72088aa6] 1-45
                              *45 hndl_unix_scall64 + 22 (kernel + 1426182) [0xffffffff800035c306] 1-45
                               *45 unix_syscall64 + 637 (kernel + 8103405) [0xffffffff80009ba5ed] 1-45
                                *45 listxattr + 403 (kernel + 4311763) [0xffffffff800061cad3] 1-45
                                 *45 vn_listxattr + 324 (kernel + 4359092) [0xffffffff80006283b4] 1-45
                                  *45 afpfs_vnop_listxattr + 566 (afpfs + 178556) [0xffffffff7f8621f97c]
1-45
                                   *45 ListExtendedAttributes + 340 (afpfs + 79979)
[0xffffffff7f8620786b] 1-45
                                    *45 UserCommand + 42 (afpfs + 54576) [0xffffffff7f86201530] 1-45

```

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