



Customer Service Assessment

Standard / Ad-Hoc Survey

Customer: _____ **Visit Type:** Standard VIP Follow up **WAR:** _____ **Rank:** _____ **Role:** LM MSM KAM RSM

How would you rate the overall value of the products and services you receive?

Has your RSR (Route Service Representative) met your expectations?

How would you rate the overall image of your garments and/or facility services products provided to your company?

Is there anything specific you'd like to see in your service that we aren't already providing? Yes No

If your agreement was up today, would you re-sign? Yes No

Uniforms Pass Inspection: Yes No

General Comments:

Sign Here:

Name: