THE TRUE COST OF CPC THEFT

Uncover the direct and indirect ways you'll "pay" for CPC theft.



A rise in CPC (Common Powertrained Controller) theft is one of the greatest threats to productivity in the trucking industry today because without it - trucks are inoperable. For many victims of CPC theft, we usually hear "we didn't think it would happen to us". But what we're also hearing is they didn't understand the true cost their business would incur form the CPC theft incident.

LET'S UNCOVER THE IMPACT A CPC THEFT INCIDENT COULD HAVE ON YOUR BUSINESS.

LET'S GET YOUR TRUCKS UP AND RUNNING ...

Victims of CPC theft are paying anywhere from \$2,000 to \$8,000 to replace their stolen parts. On top of that, they're having to repair the damage done to their dashboard, windows, windshield, door locks, etc. during the incident.

Property Damage Repair Cost

- CPC Replacement
- Truck Repairs (dashboard, windows, doors)
- Perimeter security repairs (fence or cameras)
- Other property damage repairs

#	_ of trucks
e \$	_ \$8,000 (per CPC)
e \$	_ \$10,000 (per truck in
	other repairs)
+	_ labor & taxes
= \$	total repairs

AND WE'LL FACTOR IN THE LOST PRODUCTIVITY...

Because a truck cannot operate without a CPC module – you will inevitably lose productivity. Plus, with current supply issues, your CPC could be back ordered for months.

Cost of Lost Productivity

- Truck downtime
- CPC order delays
- Hours spent focusing on incident

# x \$	of trucks \$ rate per day
x	90 days to get CPC module
x	10 days for repairs
+ #	hours spent focusing on
	the incident
x \$	hourly rate
= \$	total lost revenue

AND THE CUSTOMERS WHO WILL TAKE THEIR BUSINESS TO A MORE RELIABLE SERVICE PROVIDER...

The downtime will inevitably inconvenience your current customers who may opt to take their business somewhere else. Plus, new business will be more difficult to acquire with your new reputation for "security".

Cost of Reputation Damage

- Lost new business
- Lost return business
- "Unsecure" site
- Repeat theft (71% likelihood)

x \$ customers lifetime value = \$ cost of lost business		5% #	of customers
= \$ cost of lost business	= \$ cost of lost business	x \$	customers lifetime value
		= \$	cost of lost business

FINALLY, THE COST OF POTENTIALLY LOSING YOUR PEOPLE...

Truck downtime could mean fewer hours for your people and with good employees in high demand today they may end up looking for more consistent work elsewhere. For you, this means rehiring and retraining.

Employee retention cost

- Employee turnover
- Employee hiring
- Employee on-boarding

5% #	of employees
x \$	customers acquisition & on-boarding
= \$	cost of lost Employees



