

I am really struggling to figure out how to reconfigure 'save as pdf' settings on my mac

paradoxblu
Community Beginner, 43m ago

Hi, gosh really I'm having a hard time here—any help very much appreciated.

I would like to be able to have more control over exporting my pdf files from various non-adobe applications on my mac desktop computer. In the past, I have used Acrobat Distiller, and the 'print to pdf' feature, but don't have those options anymore.

I'm struggling to find a workable solution, because the files I am saving as pdfs from within the apple pdf print dialogue box are coming out looking quite badly, and are often unreadable and/or monochrome.

I've looked within the community discussions, have not been able to locate a fitting solution, and the organization of the discussions is honestly really overwhelming for my neurodivergent brain when I try to parse all of what's there. Please, if anyone can help me with advice and/or precise links to help me reconfigure my settings (or whatever I need to do to just format the files/web pages I need to save as pdfs, it would truly be a kindness.

Thank you!
(FWIW, I use Acrobat Pro often, and can do page layout in various applications, and am good at photo editing, but this particular area, when I'm not producing the layout myself, has evolved away from my present capabilities. Thanks again!)

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kglad
Community Expert, 34m ago

do you have acrobat pro installed on the same computer with which you're having a problem?

in the future, to find the best place to post your message, use the list here, <https://community.adobe.com/>

p.s. I don't think the adobe website, and forums in particular, are easy to navigate, so don't spend a lot of time searching that forum list. do your best and we'll move the post if it helps you get responses.

<moved from using the community>

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paradoxblu AUTHOR
Community Beginner, 30m ago

Thank you @kglad, both for moving my mistakenly placed post, and for your response.

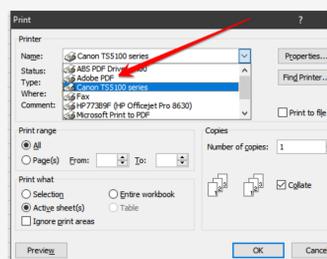
Yes, I do have acrobat pro installed on this computer. I have the all apps CC subscription, so if other additions are needed, I can do that as well.

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kglad
Community Expert, 20m ago

if you open something in a non-adobe app > click print > do you see adobe pdf:

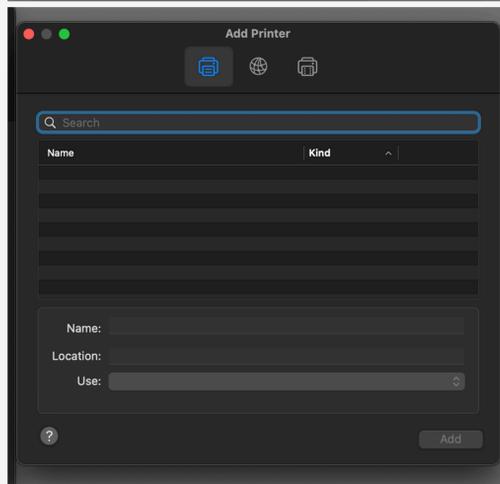
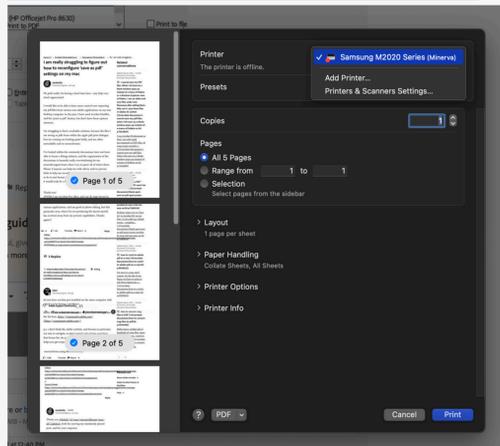
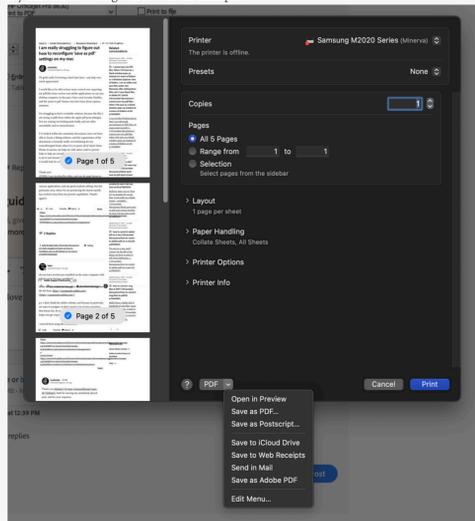


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paradoxblu AUTHOR
Community Beginner, 14m ago

No, I don't, but I would love it if I did!
Here are 3 images of what I currently see as far as options for pdf creation and printers using my current browsing window as an example.

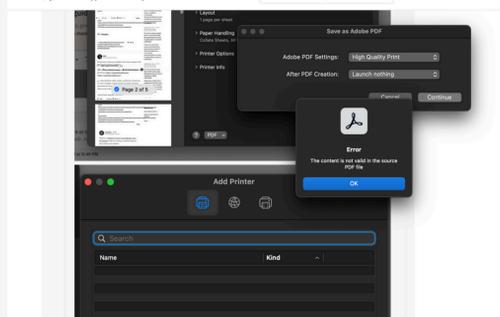


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paradoxblu AUTHOR
Community Beginner, 10m ago

Also, when I try to "save as adobe pdf" from the pdf drop down, I have consistently recieved this error (many of the same error pop up one after the next each time I try that option)



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paradoxblu AUTHOR
Community Beginner, 5m ago

And this is the pdf result when I select plain old "save as pdf" from the drop down menu.



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Reply

kglad
Community Expert, 17 seconds ago

print to pdf is not available on mac's, <https://helpx.adobe.com/acrobat/using/print-to-pdf.html>

I didn't know that.

what if I export a supported file type from your non-adobe app and then opened that in acrobat?

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